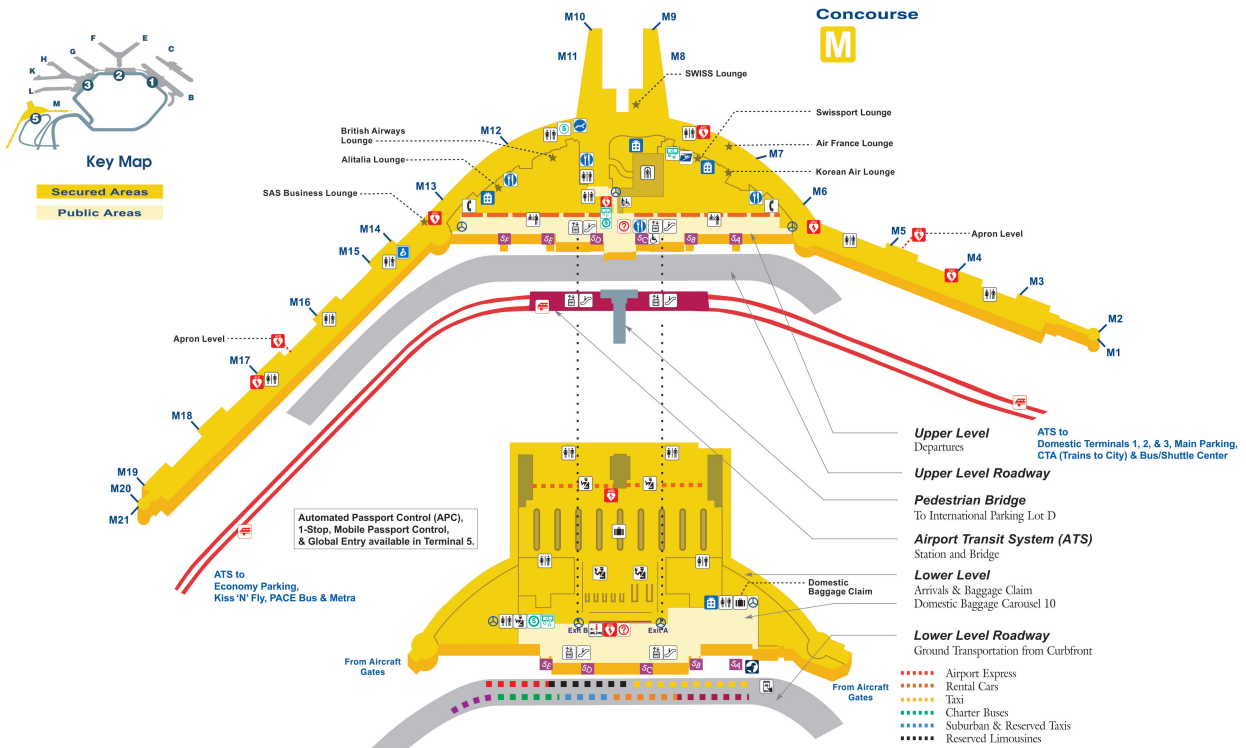


TERMINAL

5

Aer Lingus | AeroMexico | Air France | Air India | Air New Zealand | Alitalia | American (international arrivals only) | ANA (arrivals only) | Asiana Airlines | Austrian Airlines | British Airways | Cathay Pacific | Cayman Airways | China Eastern | Copa Airlines | Emirates | Ethiopian | Etihad Airways | EVA Air | Finnair | Frontier | Hainan Airlines | Iberia (arrivals only) | Icelandair | Interjet | Japan Airlines (JAL) (arrivals only) | KLM Royal Dutch | Korean Air | LOT Polish Airlines | Lufthansa (arrivals only) | Norwegian | Qatar Airways | Royal Jordanian | SAS | Spirit Airlines (international arrivals only) | Sun Country | SWISS | TAP Air Portugal | Turkish Airlines | United (international arrivals only) | Volaris |



PASSENGER SERVICES

- | | | |
|--|---|---|
| Airport Information | Exit | Stairs |
| Automated External Defibrillator Unit (AED) | Family Companion Toilet | Telephones |
| Automated Teller Machine (ATM) | Foreign Currency Exchange | Ticket Counter |
| Baggage Claim | Mail Drop Box Location | Toilets |
| Butch O'Hare Plane Exhibit (Terminal 2, Main Hall) | Mother's Room (Next to Gate M14) | Travelers Aid (773) 894-2427 |
| Chapel (Terminal 2, Mezzanine) | O'Hare Urban Garden (Terminal 3, Rotunda Mezz) | TSA Pre-Check Available in Terminals 1, 2 & 3 |
| Charging Station | Relax | UIC Medical Center (773) 894-5100 (Terminal 2, Main Hall) |
| Children's Museum (Terminal 2, Main Hall) | Security Checkpoint | USO (Terminal 2, Mezz & Terminal 3, Rotunda Mezz) |
| Dine | Service Animal Relief Area (Lower Level) | US Customs & Border Protection (CBP) |
| Door/Vestibule | Service Area Wheelchair Assistance Contact Airlines | Wheelchair Drop-Off |
| Elevators | Shop | Yoga Room (Terminal 3, Rotunda Mezz) |
| Escalators | | |

GROUND TRANSPORTATION

- | | |
|---|--|
| Airport Transit System (ATS) | PACE Bus at Lot E (847) 364-7223 |
| Auto POUND on Bessie Coleman Dr. (773) 686-2958 | Parking |
| Bus/Shuttle Center: Hotel Courtesy Shuttles, Regional Buses, Off-Site Rent-a-Car, Off-Site Parking Shuttles | Parking Elevator Center |
| CTA (Trains to City) | Rental Car & Hotel Info Kiosk (Lower Level Arrivals) |
| Cell Phone Lot adjacent to Domestic Terminals | Ride App Pickup (Lower Level near door 5A) |
| Kiss 'n Fly at Multi-Modal Facility | Taxi, Livery Pick-Up Zones, Rental Car Shuttle |
| Metra O'Hare Station on Zemke & Mannheim Rds. | Valet Parking Elevator Centers 2 & 5 |